

Money Guiders Phase 2 Evaluation: Participant information sheet

What is the purpose of the evaluation?

The Money and Pensions Service (MaPS) has funded Ecorys to evaluate Phase 2 of the Money Guiders programme. The evaluation will run from November 2022 to March 2024. The overall aims of the evaluation are to:

- ▶ Explore the implementation of Phase 2 of the Money Guiders programme
- ▶ Understand what outcomes the programme has for practitioners and organisations, as well as any effects on the broader system around the provision of money guidance
- ▶ Understand what further programme improvements might be made.

Why have I been invited to participate?

We wish to speak to a range of stakeholders connected with the implementation and delivery of the Money Guiders programme, including those participating in the programme. The evaluation activities include surveys, interviews and/or focus groups. You may be asked to take part in other evaluation activities in the future.

Do I have to take part?

No. Your participation is entirely voluntary. Before starting a survey or taking part in an interview or focus group, you will be asked to consent to participate. You are free to withdraw this consent at any time before the end of the evaluation, without giving a reason (please see the Privacy Notice for details).

What will happen if I take part, and what will I have to do?

You will be asked to participate in an online survey or in a telephone/video, or in-person, interview or focus group. If you are taking part in an online survey, this should take less than 20 minutes. Interviews or focus groups will last between 45 and 60 minutes. With prior agreement of all participants, telephone or video interviews might be in the form of paired or small group interviews, for example where you are working closely with colleagues and it makes sense to consult with two or more individuals at the same time. While we will anonymise all findings as far as possible, it might be possible to identify your comments (if you have a specific role or feedback). You can discuss any concerns with the researcher conducting your interview.

Are there any potential disadvantages to taking part?

We do not foresee any disadvantages or risks involved in taking part in this research. However, if you have any reservations, or if there are any potential problems we might not be aware of, please do raise these with us.

What are the potential benefits of taking part?

The evaluation findings will be used to help MaPS understand implementation of the Money Guiders programme and its outcomes, and will inform, or help improve, plans for its ongoing delivery.

What's next?

If you have been contacted about an interview, please confirm if you are happy to take part by responding to the researcher from Ecorys and/or PFRC who contacted you. They will then send more information on next steps.

The evaluation Privacy Notice, available to view [here](#) provides more information about what information and data we will collect, how we will store, use and protect this data, and our responsibilities to you if you take part in the research.

Thank you for your support.